

Rules and regulations of the Herbelon campsite

1. Conditions of admission and stay To be admitted to enter, settle or stay on a campsite, you must have been authorised by the manager or his representative. The latter is obliged to ensure that the campsite is kept in good order and that the present internal regulations are respected. The fact of staying on the campsite implies the acceptance of the provisions of these rules and the commitment to comply with them. No one may take up residence on the campsite.

2. Police formalities Minors who are not accompanied by their parents are not allowed on our campsite. In application of article R. 611-35 of the code of entry and residence of foreigners and the right of asylum, the manager is obliged to have the foreign customer fill in and sign an individual police form on arrival. It must mention in particular: 1° Surname and first names; 2° Date and place of birth; 3° Nationality; 4° Habitual residence. Children under 15 years of age may appear on the form of one of the parents.

3. Installation The outdoor accommodation and related equipment must be installed in the location indicated in accordance with the instructions given by the manager or his representative.

4. Reception desk Open from 9am to 8pm July/August and from 9am to 5pm during the opening period. You will find all the information you need for your stay at the reception desk or on the campsite application that can be downloaded from our website with your holiday number. A system for collecting and processing complaints is available to customers.

5. Display These rules and regulations are displayed at the entrance to the campsite and at the reception desk. They shall be given to any customer who requests them. For classified campsites, the classification category with the mention tourism or leisure and the number of tourism or leisure pitches are displayed. The prices of the various services are communicated to the customers under the conditions fixed by decree of the minister in charge of consumption and can be consulted at the reception desk.

6. Departure arrangements Clients are asked to inform the reception office of their departure the day before. Clients intending to leave before the opening time of the reception desk must pay for their stay before 5pm the day before.

7. Noise and silence and animals Clients are requested to avoid any noise and discussions that may disturb their neighbours. Sound equipment must be adjusted accordingly. Doors and trunks must be closed as quietly as possible. Dogs and other animals must never be left unattended (leash required). They must not be left alone on the campsite and must have an up to date vaccination booklet, their owners are civilly responsible for them. The manager ensures the peace and quiet of his clients by setting times during which there must be total silence.

8. Visitors If you wish to invite people from outside the campsite, you must inform the reception. All visitors must present themselves to the reception on arrival. After having been authorised by the manager or his representative, the visitor may be admitted to the campsite under the responsibility of the camper who receives him. The visitor is allowed to enter the campsite from 10 am until 6 pm maximum. The visitor must pay a fee for access to the campsite (the fee depends on the period). The services and facilities of the campsite are accessible to the visitor. Visitors' cars must remain in the campsite car park at the entrance.

9. Traffic and parking of vehicles Within the campsite, vehicles must drive at a speed limited to 10 km/h, traffic is allowed from 8 am to 10 pm. (outside these hours the vehicle must be parked in the campsite car park after authorisation). Only vehicles belonging to campers staying on the campsite

may circulate on the campsite. Vehicles must be parked on their pitch. Parking must not hinder traffic or prevent the installation of new arrivals.

10. Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, particularly the sanitary facilities. It is forbidden to throw waste water on the ground or into the gutters. Guests must empty their waste water into the facilities provided for this purpose. Household waste, waste of any kind, paper, glass bottles must be deposited in the containers located at the exit of the campsite at 100 meters on your left.

Washing is strictly forbidden outside the containers provided for this purpose. The laundry room is at your disposal (tokens for the machines are available at the reception). The hanging of clothes is tolerated on your pitch, provided that it is discreet and does not disturb the neighbours. It should never be done from the trees. Plantations and floral decorations must be respected. It is forbidden to put nails in the trees, to cut branches, to attach ropes or wire, to make plantations. It is not permitted to mark out the location of an installation by personal means, nor to dig up the ground. Any damage to the vegetation, fences, grounds or facilities of the campsite will be charged to the person responsible. The pitch used during the stay must be maintained in the same condition as the camper found it on arrival.

11. Safety a) Fire: Open fires (wood, coal, etc.) are strictly forbidden. Barbecues are available on the campsite. Stoves must be kept in good working order and not be used in dangerous conditions. In the event of fire, please notify the management immediately. Fire extinguishers can be used if necessary. A first aid kit is available at the reception desk. b) Theft: The management is responsible for the objects left at the office and has a general obligation to monitor the campsite. Campers are responsible for their own facilities and must report any suspicious persons to the management. Guests are advised to take the usual precautions to safeguard their equipment.

12. Games and swimming pool No violent or disturbing games may be played in the vicinity of the facilities. The games: inflatable boat, trampoline, swing, ping pong table, slide are under the supervision of the parents. The swimming pool has a child safety system (entrance door), swimming is not supervised, children must always be accompanied and supervised by their parents. It is strictly forbidden to drink, eat, smoke or vape on the pool deck. Animals are not allowed in the pool

13. Dead garage It is not allowed to leave any unoccupied equipment on the campsite, except with the agreement of the management and only at the indicated location. This service is subject to a charge and availability

14. Infringement of the internal regulations In the event that a resident disturbs the stay of other users or does not respect the provisions of these internal regulations, the manager or his representative may

orally or in writing, if he/she deems it necessary, give notice to the latter to stop the disturbance. In the event of serious or repeated infringement of the internal regulations and after formal notice by the manager to comply with them, the latter may terminate the contract. In the event of a criminal offence, the manager may call on the police